



Nealey Auto Service LIMITED ROAD HAZARD WARRANTY

This road hazard warranty is made by the independent tire facility from which you purchased the tires. This limited road hazard warranty applies to the tires, original purchaser and the original vehicle identified on the receipt. This limited road hazard warranty only applies to passenger and light truck tires, which, during its tread life or within the covered period of time, becomes unserviceable because of a road hazard. The road hazard warranty is optional and the purchase must appear on your receipt. A road hazard occurs when a tire fails due to a puncture, bruise or break incurred during the course of normal driving on a maintained road. Nails, glass, and potholes are the most common examples of causes of road hazard damage.

WHAT IS COVERED BY THE LIMITED ROAD HAZARD WARRANTY

The road hazard warranty is valid for a period of 3 years or until any portion of the tire is worn to 3/32 of an inch or less, whichever occurs first. **Tire Replacement:** If a tire becomes unserviceable because of a road hazard during the useable tread life of the tire, it will be replaced with a new tire per the terms of the warranty. If available, an exact make/model replacement tire will be installed. If not available, a comparable quality tire will be installed. If the tire failure occurs within the first twelve (12) months from the date of purchase, and cannot be safely repaired per manufacturer's guidelines, the tire will be replaced with coverage up to 100% of the original price paid for the tire. You are responsible for any additional charges including but not limited to mounting, balancing, taxes and miscellaneous fees. After the first twelve (12) months from the date of purchase, you will be charged for the consumed time (months) on the original tire, times the original selling price of the tire. For example, if the original price of your tire was \$100, and the tire was damaged due to a covered road hazard in the 18th month of ownership, you would be reimbursed for the amount of time remaining in your Road Hazard Program, in this case 50% (\$50.00). When the tread is worn down to 3/32" or less the tire is considered worn out and is not eligible for adjustment. If you want road hazard warranty on the replacement tire, you must purchase a new road hazard warranty for the new tire. **Tire Repair:** If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer's guidelines at Nealey Auto Service. The repair will be provided to you free of charge if performed by the original facility that sold you this warranty. If the repair is performed by another facility, the warranty will cover up to \$25.00 to have the tire repaired. The road hazard warranty will remain in effect.

EXCLUSIONS AND LIMITATIONS

The following vehicles are not eligible for warranty coverage: Vehicles with a manufacturer's load rating capacity of greater than 1 ton. Agricultural-use and commercial vehicles are excluded. Coverage excludes damage from off-road use, collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (i.e., improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.), cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety or performance of the tire. Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer's guidelines. This warranty covers only the tires registered to the customer and listed by DOT number during the initial registration. Coverage also excludes any Tire Pressure

Monitoring Systems (TPMS) and/or devices and components associated with TPMS. Coverage also excludes costs associated due to the necessity to replace additional tires on vehicle due to mismatched tire tread depths that exceed the vehicle manufacturer's recommendation. This would usually, but not always, apply to All Wheel Drive vehicles which mandate that all 4 tires have similar tread depths. Manufacturer's vary as far as what this tread depth or circumference variation can be. Refer to your vehicle's service manual for more information. **CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.** Some states do not allow the exclusion or limitation of consequential and incidental damages; therefore, such limitations or exclusions may not apply to you. No expressed guarantees given other than that stated herein. This warranty gives you specific legal rights; you may have other rights, which vary from state to state.